

SDDC-PP ADVISORY 14-0001

DATE: 03 OCTOBER 2013

FROM: SDDC-PP SCOTT AFB, IL

TO: MILITARY SERVICE HEADQUARTERS REPRESENTATIVES, WORLDWIDE PERSONAL PROPERTY SHIPPING OFFICES (PPSO), TRANSPORTATION SERVICE PROVIDERS (TSP), THIRD PARTY PAYMENT SYSTEM PROVIDERS, AND DEFENSE FINANCE AND ACCOUNTING SYSTEM (DFAS) STAKEHOLDERS

SUBJECT: GOVERNMENT SHUTDOWN IMPACTS ON MILITARY SERVICE PERSONAL PROPERTY OFFICES

1. THIS MESSAGE COMPILES SHUTDOWN GUIDANCE FOR ARMY, AIR FORCE, NAVY, AND MARINE CORPS PERSONAL PROPERTY SHIPPING ACTIVITIES. U.S. COAST GUARD STATUS IS UNKNOWN. HQ SDDC-PERSONAL PROPERTY WILL REMAIN OPEN (AT LEAST) UNTIL 11 OCTOBER 2013, AND WILL ASSIST AS NECESSARY. SERVICE-SPECIFIC QUESTIONS SHOULD BE ADDRESSED TO THE APPROPRIATE POINTS OF CONTACT UNTIL THE SHUTDOWN IS LIFTED.

2. U.S. ARMY GUIDANCE AS OF TUESDAY, 01 OCT 2013: ARMY PCS ORDERS WITH A FY14 LOA/MDC (LINE OF ACCOUNTING/MOVEMENT DESIGNATOR CODE) SHOULD NOT BE PROCESSED. PLEASE DO NOT PROCESS PCS MOVES UTILIZING FY14 FUNDING UNLESS MOVE FALLS UNDER THIS EXCEPTION: PCS SHIPMENTS WITH FY14 LOA/MDC ALREADY BOOKED WITH A TSP MAY BE PROCESSED IF A GBL (GOVERNMENT BILL OF LADING) HAS BEEN GENERATED BY THE TSP AFTER THE PRE-MOVE SURVEY (OBLIGATES THE GOVERNMENT). THE MDC ON A PCS ORDER SHOULD REFLECT THE FY (FISCAL YEAR) THE ORDER WAS GENERATED. IF FY13 ISSUED ORDERS HAVE AN FY14 FUND CITE, PLEASE REQUEST ORDERS BE AMENDED BEFORE PROCESSING.

A. FOR OVERSEAS CONTINGENCY OPERATIONS (OCO)/TEMPORARY CHANGE OF STATION (TCS) DEPLOYMENTS, SEND ANY HOUSEHOLD GOODS OR PRIVATELY OWNED VEHICLE (POV) STORAGE REQUESTS TO: ARMY SUSTAINMENT COMMAND (ASC), HEADQUARTERS TRANSPORTATION VIA EMAIL TO: USARMY.RIA.ASC.MBX.DOLFUNDOPSDIV@MAIL.MIL. THE POINT OF CONTACT (POC) IS MS. VANESSA TATUM, (309) 782-5371, EMAIL VANESSA.TATUM.CIV@MAIL.MIL. DIRECT QUESTIONS TO USARMY.RIA.ASC.MBX.PERSONAL-PROPERTY@MAIL.MIL.

3. U.S. NAVY GUIDANCE AS OF FRIDAY, 04 OCT 2013: THE MAJORITY OF NAVY PERSONAL PROPERTY PROCESSING OFFICES (PPPOS AKA STOREFRONTS) WITHIN CONUS AND TO INCLUDE PEARL HARBOR WILL BE CLOSED DURING THE GOVERNMENT SHUTDOWN. FOR ADDITIONAL INFORMATION, SEND AN EMAIL TO HOUSEHOLDGOODS@NAVY.MIL. CONTINGENCY PLAN DURING THIS TIME IS AS FOLLOWS:

A. URGENT HOUSEHOLD GOODS MOVE ISSUES ARE TO BE DIRECTED TO: HOUSEHOLDGOODS@NAVY.MIL. THIS EMAIL ACCOUNT WILL BE CLOSELY MONITORED FOR URGENT SAME DAY OR SHORT FUSED MOVE ISSUES. TYPE "HIGH PRI" AND MEMBER'S LAST NAME IN THE SUBJECT LINE OF THE EMAIL.

B. NAVY DEFENSE PERSONAL PROPERTY SYSTEM (DPS) COUNSELING QUEUES WILL BE MONITORED BY A VERY SMALL CONTINGENCY TEAM AT EACH OF THE REGIONAL NAVY PERSONAL PROPERTY OFFICES (I.E. PUGET SOUND, JACKSONVILLE, NORFOLK, PEARL HARBOR, AND SAN

DIEGO). ONLY SHIPMENTS FOR PERSONNEL WITH NAVY ORDERS PER PARAGRAPH G "NAVY ORDERS", BELOW, WILL BE PROCESSED.

C. SHORT FUSED/URGENT SHIPMENTS IN THE DPS SHIPMENT MANAGEMENT QUEUE WITH FY13 ORDERS ON FILE AND VALID LINES OF ACCOUNTING WILL BE PROCESSED.

D. ALL OTHER NON-URGENT EMAILS SENT TO THE STANDARD GENERIC NAVY HOUSEHOLD GOODS EMAIL ACCOUNTS PUBLISHED IN THE PERSONAL PROPERTY CONSIGNMENT INSTRUCTIONS GUIDE (PPCIG) FOR NAVY REGIONAL OFFICES WILL BE MONITORED AND PROCESSED AS TIME PERMITS.

E. OCONUS NAVY PERSONAL PROPERTY OFFICES: NAVY PERSONAL PROPERTY OFFICES IN THE JAPAN, EUROPE, AND BAHRAIN AREAS OF RESPONSIBILITY (AOR) WILL REMAIN OPEN.

1. JAPAN AOR:

(A) JAPAN OFFICES (YOKOSUKA, ATSUGI, AND SASEBO) ARE OPEN AND OFFERING FULL SERVICES, NOTIFYING MEMBERS OF POSSIBLE DELAYS IN PROCESSING REMOTE SHIPMENTS, NON-TEMPORARY STORAGE (NTS) EXTENSIONS AND RELEASES, AND OTHER DEALINGS REQUIRING CONUS ASSISTANCE.

(B) SINGAPORE AND DIEGO GARCIA PERSONAL PROPERTY OFFICES ARE CURRENTLY WORKING ALL HOUSEHOLD GOODS SERVICES.

(C) GUAM PERSONAL PROPERTY OFFICES (INCLUDING ANDERSON AIR FORCE BASE) ARE CURRENTLY WORKING ALL HOUSEHOLD GOODS SERVICES.

2. EUROPE AOR:

(A) ROTA, SPAIN IS OPEN AND WILL PROCESS SHIPMENTS AS USUAL UNTIL CONUS AIR MOBILITY COMMAND (AMC) OR OCEAN TERMINALS BECOME SATURATED. A SEPARATE NOTICE WILL BE PROVIDED IF THE PROCESS CHANGES.

(B) SIGONELLA AND NAPLES, ITALY ARE OPEN AND WILL PROCESS SHIPMENTS AS USUAL UNTIL CONUS AMC OR OCEAN TERMINALS BECOME SATURATED. A SEPARATE NOTICE WILL BE PROVIDED IF THE PROCESS CHANGES.

(C) SOUDA BAY, GREECE HAS LIMITED PERSONNEL. DELAYS IN PROCESSING AND RESPONDING MAY BE POSSIBLE.

3. BAHRAIN AOR: BAHRAIN IS OPEN AND WILL PROCESS SHIPMENTS AS USUAL UNTIL CONUS AMC OR OCEAN TERMINALS BECOME SATURATED. A SEPARATE NOTICE WILL BE PROVIDED IF THE PROCESS CHANGES.

F. HOUSEHOLD GOODS CUSTOMER CONTACT CENTER (1-855-HHG-MOVE): THE HOUSEHOLD GOODS CUSTOMER CONTACT CENTER (HHG-CCC) WILL REMAIN CLOSED. PHONE CALLS TO THIS NUMBER WILL NEITHER BE ROUTED TO A PERSON NOR HAVE VOICEMAIL CAPABILITY. ALL URGENT ISSUES ARE TO BE EMAILED TO: HOUSEHOLDGOODS@NAVY.MIL. TYPE "HIGH PRI" AND CUSTOMER'S LAST NAME IN THE SUBJECT LINE OF THE EMAIL.

G. NAVY ORDERS:

1. PROCESSING GUIDANCE FOR ALL SERVICES' PERSONAL PROPERTY OFFICES HANDLING NAVY ISSUED ORDERS:

(A) ORDERS ISSUED IN FY13 WITH VALID FY13 LINES OF ACCOUNTING (LOA) WILL BE PRIORITIZED AND PROCESSED.

(B) ORDERS ISSUED IN FY13 WITH FY14 LOA MUST BE RETURNED TO THE MEMBER INFORMING THEM THE LOA IS INVALID AND RECOMMEND THEY CONTACT THEIR ISSUING COMMAND TO MODIFY THE ORDERS WITH THE CORRECT FY13 LOA.

(C) ORDERS ISSUED IN FY14 BY THE BUREAU OF PERSONNEL (BUPERS) NAVY PERSONNEL COMMAND (NPC) WITH FY14 APPROPRIATION DATA ARE TO BE PROCESSED. THESE ORDERS ARE ISSUED PER "GUIDANCE FOR CONTINUATION OF OPERATIONS IN THE ABSENCE OF AVAILABLE APPROPRIATIONS".

(D) NAVY SEPARATION ORDERS ARE TO BE PROCESSED AS USUAL BY ALL SERVICES' PERSONAL PROPERTY OFFICES AS DIRECTED BY "GUIDANCE FOR CONTINUATION OF OPERATIONS IN THE ABSENCE OF AVAILABLE APPROPRIATIONS".

(E) STATION FUNDED ORDERS (DEPLOYMENTS, TEMPORARY DUTY, AND HOUSING), SPECIAL STORAGE, EARLY RETURN OF DEPENDENTS, AND STUDENT TRAVEL WILL BE PROCESSED. IF FY14 FUNDING IS SHOWN ON THE ORDERS, ORDERS MUST BE SUPPORTED WITH A STATEMENT THAT ORDERS AND FUNDING ARE ISSUED IN ACCORDANCE WITH "CONTINGENCY PLAN GUIDANCE CONTINUATION OF ESSENTIAL OPERATIONS IN THE ABSENCE OF APPROPRIATIONS".

(F) STANDARD TRAVEL ORDERS (STO) OCONUS TO CONUS: NAVY PERSONNEL WITH ORDERS TO MOVE FROM OCONUS TO CONUS TO PROCESS OUT OF SERVICE (SEPARATION/RETIREMENT), MEDICAL EVACUATION (MEDEVAC), WILL BE PROCESSED.

4. U.S. MARINE CORPS GUIDANCE AS OF TUESDAY, 01 OCT 2013: "ALMOST EVERY USMC PERSONAL PROPERTY OFFICE WILL HAVE MILITARY PERSONNEL PRESENT DURING THE FURLOUGH WITH THE EXCEPTION OF TVCD (TRANSPORTATION VOUCHER CERTIFICATION DIVISION) AND MCLB (MARINE CORPS LOGISTICS BASE) ALBANY SO WE DO NOT ANTICIPATE CLOSED OFFICES." IF A MARINE CORPS OFFICE IS CLOSED, PLEASE CONTACT THE PERSONAL PROPERTY OFFICE AT CAMP LEJEUNE AT (910) 450-8878 (DSN 750-8878). POCS AT LOGISTICS DISTRIBUTION CENTER (LPD) ARE MGYSGT ZENO (PRIMARY) AND LTCOL COX (SECONDARY) AT (703) 695-7762.

A. USMC FY14 APPN DATA: YOU SHOULD NOT SEE ANY MARINE CORPS PCS ORDERS (WEB ORDERS OR 11060S) WITH FY14 APPROPRIATION DATA, AS THERE IS NO FY14 FUNDING AVAILABLE TO DATE. FY14 ORDERS ARE NOT VALID FOR PASSENGER AND/OR PERSONAL PROPERTY MOVEMENT. MARINES AND VOLUNTARY ENLISTED EARLY RELEASE PROGRAM (VEERP) PERSONNEL PRESENTING FY14 ORDERS MUST WAIT UNTIL FUNDS BECOME AVAILABLE. INTEGRATION & ADMINISTRATION (MMIA) IS WORKING ON FY14 LETTERS THAT PROVIDE TRANSPORTATION ACCOUNTING CODES (TAC) AND STANDARD DOCUMENT NUMBER (SDN) COMBINATIONS. PLEASE REFER ALL PERSONNEL PRESENTING FY14 ORDERS BACK TO THEIR INSTALLATION PERSONNEL ADMINISTRATION CENTER (IPAC). POCS AT MMIA ARE CAPT RAUTIO AND GYSGT KEGANS AT (703) 784-9236.

5. U.S. AIR FORCE GUIDANCE AS OF WEDNESDAY, 02 OCT 2013, PPA-13-0064: PCS ORDERS PUBLISHED ON OR BEFORE 30 SEP 2013 SHOULD HAVE FY13 FUNDING WHICH IS AVAILABLE FOR PAYMENT FOR HOUSEHOLD GOOD AND TRAVEL ENTITLEMENTS IN CONJUNCTION

WITH A PCS. PCS ORDERS PUBLISHED ON OR AFTER 01 OCT 2013 WILL BE LIMITED TO MOVES TO EXCEPTED ACTIVITIES, MOVES FROM AN EXCEPTED ACTIVITY WHEN THE COMMANDER DETERMINES IT ESSENTIAL TO MISSION, ACCESSION AND TRAINING MOVES, AND MOVES TO COMPLY WITH SEPARATION INSTRUCTIONS. DIRECT QUESTIONS REGARDING AIR FORCE GUIDANCE TO PPA HQ-PERSONAL PROPERTY SOLUTIONS, EMAIL: HOPPA.PSI.PPS@US.AF.MIL.

A. PROCESS APPLICATIONS FOR SHIPMENT AND/OR STORAGE IF A MEMBER'S PCS ORDER HAS FY13 FUNDING, AND WHERE A MEMBER'S PCS ORDER HAS FY14 FUNDING AND FALLS INTO ONE OF THE FOLLOWING FOUR CATEGORIES:

1. MOVES TO EXCEPTED ACTIVITIES (SEE BELOW).
2. MOVES FROM AN EXCEPTED ACTIVITY WHEN THE COMMANDER DETERMINES IT ESSENTIAL TO MISSION (SEE BELOW).
3. ACCESSION AND TRAINING MOVES.
4. MOVES TO COMPLY WITH SEPARATION INSTRUCTIONS.

B. EXCEPTED ACTIVITIES INCLUDE:

1. USAFRICOM:

- (A) CJTF-HOA
- (B) OPERATION OBJECTIVE VOICE
- (C) OPERATION LION ARCHER
- (D) OPERATION ONWARD LIBERTY
- (E) OPERATION TUSKER SAND
- (F) OPERATION JAVELIN STRIKE
- (G) OPERATION TRIDENT REACH/OCEAN LOOK
- (H) OPERATION TRIDENT REACH U
- (I) OPERATION UNIFIED PROTECTOR (LIBYA)
- (J) OTHER NAMED THEATER OPERATIONS

2. USCENTCOM:

- (A) OPERATION COPPER DUNE
- (B) OPERATION SPARTAN SHIELD
- (C) OPERATION NOMAD SHADOW
- (D) OPERATION ECHO PROP
- (E) OPERATION EFFICIENT ILLUSION
- (F) OPERATION LION HUNTER
- (G) OPERATION YUKON HUNTER
- (H) CPD
- (I) MISSION REHEARSAL

3. USCYBERCOM:

- (A) CYBER OPERATIONS
 - (1) OPERATION KUKRI EDGE
 - (2) OPERATION KUKRI SILVER
 - (3) OPERATION KUKRI COBALT

- (4) OPERATION PHANTOM ECHO
- (5) OPERATION GLOWING EMBER
- (6) OPERATION GHOST MIRAGE
- (7) OPERATION BUTCHER BLOCK
- (8) OPERATION BURDENED KNIGHT
- (9) OPERATION SPARTAN SHIELD
- (10) OPERATION ORION
- (11) OPERATION GLYPHIC DAGGER
- (12) OPERATION GLADIATOR SHIELD
- (13) OPERATION N SIRIUS SABRE
- (14) OPERATION BUSY SENTRY
- (15) 11-450 CYBER MISSION ASSURANCE OF USNORTH/NORAD
- (16) LL-453 TECH SUPPORT TO FBI

4. USEUCOM:

- (A) CURRENT THEATER NAMED-OPERATIONS
- (B) OPERATION UNIFIED PROTECTOR (LIBYA)
- (C) CONTINGENCY SUPPORT TO CENTCOM/AFRICOM BEYOND NEO
- (D) THEATER COMPUTER NET DEFENSE
- (E) MARITIME INTERDICTION OPERATIONS
- (F) EUROPEAN PHASED ADAPTIVE APPROACH
- (G) NUCLEAR WEAPONS SECURITY

5. USNORTHCOM / NORAD:

- (A) HOMELAND DEFENSE (ONE, BALLISTIC MISSILE DEFENSE, COMMAND CENTER OPERATIONS, COUNTERTERRORISM/FORCE PROTECTION (CT / FP)
- (B) CONTINUITY OF OPERATIONS, MOBILE C3
- (C) CHEMICAL, BIOLOGICAL, RADIOLOGICAL, NUCLEAR, EXPLOSIVE CONSEQUENCE MANAGEMENT RESPONSE FORCE
- (D) VERY IMPORTANT PERSONS PROTECTION SUPPORT ACTIVITY EXPLOSIVE ORDNANCE DIVISION
- (E) PRESIDENT OF THE UNITED STATES (POTUS) SUPPORT
- (F) NATIONAL CAPITAL REGION INTEGRATED AIR DEFENSE SYSTEM
- (G) NATIONAL SPECIAL SECURITY EVENTS (E.G., NATIONAL POLITICAL CONVENTIONS)
- (H) AEROSPACE WARNING, CONTROL, AND MARITIME WARNING
- (I) INTEGRATED TACTICAL WARNING ATTACK ASSESSMENT (ITW/AA)
- (J) COUNTER TRANSNATIONAL CRIMINAL ORGANIZATION (TCO) SUPPORT TO MEXICO
 - (1) OPERATIONS/INTELLIGENCE SUPPORT TO MEXICO (TO INCLUDE RJOCC OPERATIONS, OPERATIONAL PLANNING TRAINING AND ADVISORY PROGRAM (OPTAP)
 - (2) INTELLIGENCE SURVEILLANCE RECONNAISSANCE (ISR)
- (K) DSCA FOR NATURAL DISASTERS AND SHUTTLE SUPPORT
- (L) DOD SUPPORT TO U.S. AUTHORITIES FOR SOUTHWEST BORDER SECURITY

6. USPACOM:

- (A) OPERATION NOBLE EAGLE (ONE)-HAWAII/ALASKA/GUAM

(B) JOINT OPERATIONS CENTER
(C) KEY ISR COLLECTION AND ANALYSIS
(D) BALLISTIC MISSILE DEFENSE LIMITED DEFENSIVE OPERATIONS
(E) OPERATION ENDURING FREEDOM-PHILIPPINES
(F) JOINT EXERCISE-RELATED EVENTS (ONLY THOSE EVENTS ALREADY UNDERWAY OR WHERE CONTINUED OPERATIONS ARE NECESSARY TO AVOID ADVERSE IMPACTS ON THE EXERCISE)

7. USSOUTHCOM:

(CABER FOCUS)
(A) JIATF-S COUNTERDRUG DETECTION AND MONITORING MISSION
(B) 1004 SUPPORT

8. USSOCOM:

(A) 1208 PROJECTS IN SUPPORT OF THE GCCS
(B) ACTIVITIES IN MEXICO IN SUPPORT OF NORTHCOM
(C) SECRETARY OF DEFENSE-DIRECTED OPERATIONS
(D) OPERATIONS IN SUPPORT OF AFRICOM AND EUCOM

9. USSTRATCOM:

(A) OPERATION BUCCANEER CUTLASS
(B) OPERATION GHOST RIDER
(C) NUCLEAR OPERATIONS
(D) SPACE OPERATIONS
(E) CYBER OPERATIONS
(F) INTEGRATED MISSILE DEFENSE IN SUPPORT OF HOMELAND DEFENSE

10. USTRANSCOM:

(A) STRATEGIC LIFT FOR DEPLOYMENT, SUSTAINMENT, AEROMEDICAL EVACUATION, AIR REFUELING AND REDEPLOYMENT WORLDWIDE OPERATIONS
(B) OPERATIONS SUPPORTING HOMELAND DEFENSE
(C) MAINTAIN JTF-PORT OPERATIONS (JTF-PO) POSTURE AND JECCAS PART OF GLOBAL RESPONSE FORCE
(D) SUPPORT TO CONTINGENCY OPERATIONS TO INCLUDE TRAINING

11. JOINT STAFF (FORMER USJFCOM ACTIVITIES):

(A) GLOBAL FORCE MANAGEMENT OF JOINT FORCES
(B) READINESS AND TRAINING TO PROVIDE JOINT CAPABLE FORCES AND HEADQUARTERS

12. ALL COCOMS

(A) COUNTER-PIRACY OPERATIONS
(B) MILITARY OPERATIONS, TO INCLUDE NEO, AS DIRECTED BY POTUS AND REQUIRED AS A RESULT OF FAILED GOVERNMENTS
(C) OPERATION ENDURING FREEDOM (OEF) AND OPERATION NEWDAWN (OND)

(D) BALLISTIC MISSILE DEFENSE LIMITED DEFENSIVE OPERATIONS

(E) THEATER AND NATIONAL INTELLIGENCE SUPPORT

6. EMAIL QUESTIONS RELATED TO THIS MESSAGE TO: ARMY.SDDC.SAFB.PPCF@MAIL.MIL.

7. THIS MESSAGE IS APPROVED FOR RELEASE BY CAPT AARON K. STANLEY, USN, DEPUTY CHIEF OF STAFF, PERSONAL PROPERTY, HEADQUARTERS SDDC.